

Building PPG networks across Sefton

15 May 2019



Staying **local & together**
together with you

Welcome and introductions

Who is here today to support the event:

- Wendy Anderson, Healthwatch Sefton
- Betty Boner, Healthwatch Sefton
- Jane Elliot, Commissioning Manager (localities), South Sefton CCG
- Clare Touhey, Commissioning Manager (localities), Southport and Formby CCG
- Jo Herndlhofer, Communications and Engagement Officer, South Sefton and Southport and Formby CCGs



Why are we here today?

- The feedback from practices and PPG representatives is that it's sometimes difficult to set up and run a successful PPG
- So the CCGs and Healthwatch are working together to support the development of PPGs and to encourage their involvement in primary care developments
- We hope practices will join with us and find this approach helpful



Aims of the session today

- What does the PPG network look like across Sefton?
- What's working well – examples of good practice
- How do we strengthen PPGs particularly in the context of primary care networks (PCNs)
- Identify what support practices and PCNs need to progress and how this can be resourced
- Identify next steps – possible recruitment event in October





healthwatch
Sefton



What is Healthwatch Sefton?

- Healthwatch is here to give children, young people and adults a powerful voice both locally and nationally
- Healthwatch Sefton will work to help people get the best out of their local health and social care services whether it's improving them today or helping to shape them for tomorrow.
- Our role is to ensure their views are taken into account by service providers - and their commissioners
- We are part of a national network of local Healthwatch



What can Healthwatch Sefton do?

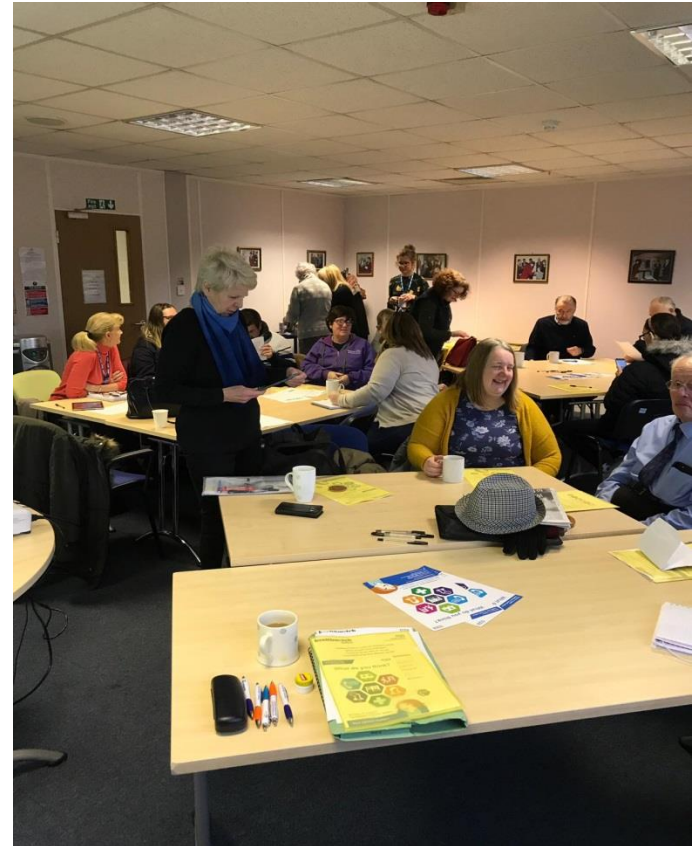
- Give local people and communities a stronger voice to influence how health and care services are provided within Sefton
- Have the power to enter and view services
- Influence how services are set up and commissioned by having a seat on the local health and wellbeing board
- Produce reports to influence the way services are designed and delivered
- Provide information, advice and support about local services
- Pass information, recommendations and reports to Healthwatch England and the Care Quality Commission



Healthwatch Sefton Community Champions



- Community Champion networks
- The role of Healthwatch Locality Representatives
- How can we work together with PPGs?



Patient Participation Groups / working together

- This has been raised at numerous Community Champion network meetings
- Working with the CCGs to consider 2 events later in the year
- Focus on the development of PPGs and sharing good practice
- Focus on encouraging patients to join their PPG
- Additional information around access to services within Primary Care



Role and purpose of PPGs



Over to you - your experience of PPGs

- How often does your PPG meet and what do you usually discuss?
- What is working well/not so well?
- What are the challenges?
- Please share any examples of good practice!

Please feedback one example of what is working well and one key challenge



Over to you – what support do practices need to develop PPGs?

- What support do practices and PPGs need to set up and/or further develop their groups?
- From your wish list, what are the most important support/resource requirements to do this?

Please feedback your top 3 support/resource needs



Primary Care Network (PCN) developments across Sefton

- PCNs aim to focus services around local communities, so care is closer to home and focused around local needs
- This model of “place based care” is high on everybody’s list of priorities - Government, NHSE, CCGs, PCN and set out in the recently published NHS Long Term Plan



How are PCNs to be formed

- Networks need to be geographically linked
- Currently 8 networks across Sefton:
 - Bootle
 - Seaforth and Litherland
 - Maghull
 - Crosby
 - Southport Central
 - Southport North
 - Ainsdale and Birkdale
 - Formby



Collaborative Working

- Practices will be working together on a range of services
- Practices will be working with hospital care services
- Practices will be working with community services
- Practices will be working with the voluntary and faith sectors



Role of other health care clinicians

- It has been nationally recognised that there is a shortage of GPs. A range of other medical professionals are now coming into practices to effectively and appropriately see and treat patients:
 - Pharmacists
 - Social prescribers
 - Advanced nurse practitioners
 - First contact physiotherapists
 - Paramedics
 - *Above is only a small example and not an exhaustive list*



Where do PPGs fit in?

- PCNs are a new entity and it would be good for PPGs to get involved in shaping their development
- Practices would like to hear the patient voice regarding the care they receive currently and give them an opportunity to shape future services
- PPGs could have an opportunity to energise their local communities



Vision for the future

The vision is for us all to be working together as one community to provide the best health and social care system we can.



Ideas for PPGs to consider

- Develop local PPG networks (in line with PCNs)
- Support “active sign posting” to help patients access the correct clinician or services for their need
- Support communications for local events and through social media
- Support patients to access digital services such as NHS App or e-consultations
- Promote cancer screening campaigns such as bowel, breast and smear
- Encourage more patients to get involved and share their views on local health care developments
- Help to reduce DNA rates for practice appointments
- **Please give us your ideas!!**



Over to you – how do we develop PPGs to support PCNs?

- What do you think of the idea of developing PPG networks on a PCN footprint?
- What are the potential opportunities and challenges to this approach?
- What will practices and PCNs need to do to make this approach work?
- Are there other approaches to PPG development that we need to consider?

Please feedback your key points



Next steps and action plan

- How do we take this work forward and what are our key priorities and actions? Please share your ideas and thoughts.
- We will produce a short report outlining the feedback from today and the agreed action plan - we will share this with you



Any questions?



Thank you for coming and for your contributions

