



Southport and Formby
Clinical Commissioning Group

Our Ref: 58923

20 June 2019

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NHS Southport & Formby CCG
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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Referral Management Centres within NHS Southport and Formby CCG.

Request/[Response](#):

1. The name and email address of the people within your CCG that hold the following job titles:
 - Managing Director
[Not Applicable](#)
 - Senior Commissioners & Commissioners
[Sharon Forrester](#)
[Billie Dodd](#)
[Sarah McGrath](#)
[Maira Harrison](#)
[Terry Hill](#)
[Geraldine O'Carroll](#)
[Gordon Jones](#)
[Peter Wong](#)
 - Operations Director/COO
[Not Applicable](#)
 - Head of Planning
[Luke Garner](#)
 - Transformation Director
[Not Applicable](#)

- QIPP Lead (Quality, Innovation, Productivity and Prevention)
[Fiona Doherty](#)
- CCG Chairman
[Dr Rob Caudwell](#)
- Head of Primary Care Services
[Angela Price](#)

*The people listed above can all be contacted via southportandformby.ccg@nhs.net

2. Does the CCG use Referral Management Centres (RMCs), and if so, please provide name(s) of RMCs?
[No](#)
3. What was the CCG's annual spend on RMCs in 2018/19? (if not available, please provide figures for 2017/18).
[October 2016 - February 2019 £246,283](#)
4. Does the CCG have any initiatives to reduce the amount of spend with RMCs in the next financial year?
[Not Applicable](#)
5. Who is the person responsible for this?
[Terry Hill](#)
6. Please confirm the percentage of GPs within the CCG that use the e-referral system (eRS)?
[All GP's use eRS](#)
7. Who is responsible within the CCG for saving GP's time?
[Not Applicable](#)
8. Who is responsible within the CCG for reducing hospital referral waiting times?
[Terry Hill](#)
9. Who is responsible within the CCG for reporting patient flow data?
[Terry Hill](#)
10. Does the CCG use set local referral pathways for GPs?
[Yes](#)
11. Who is responsible for recommending these local referral pathways to GPs?
[Commissioning Leads](#)

12. Does the CCG have quality improvement targets for reducing the number of hospital referrals?

The CCG applies all constitutional performance measures

13. Who is responsible for this?

Commissioning Leads

14. Who is the STP lead for service improvement/transformation?

Not Applicable

15. Who is the STP lead for referral management services?

Not Applicable