

Our Ref: FOI ID 41691

24 October 2017

southportandformbyccg.foi@nhs.net

NHS Southport & Formby CCG

5 Curzon Road

Southport

PR8 6PL

Tel : 01704 387028

Email: southportandformby.ccg@nhs.net

Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding CHC funding within Southport and Formby CCG.

Request/Response:

1. Is your CHC process managed in-house? Or is part or all of the process outsourced to a 3rd party (e.g. CSU, Local Authority, Independent provider)? If outsourced, please state the name of the organisation and the services outsourced (all CHC, assessment, brokerage, invoice validation etc.)

[NHS Southport and Formby CCG commission Midlands and Lancashire Commissioning Support Unit.](#)

2. Please provide the name and contact details for your head of CHC.

[Lorraine Norfolk, Head of CHC/IPA](#)

3. How many staff are engaged (including employees, contractors and agency staff) in managing your CHC process? Please indicate how many staff are involved with (a) managing patients and (b) managing finances.

[4.5 x Nurses to manage patients](#)

[1 x Team Manager](#)

[1 x Locality Lead – 0.8 WTE](#)

[1 x Head of Service – 0.5 WTE](#)

[3 x WTE Administration staff – which includes some elements of managing finance](#)

[* Please note the above is across both NHS Southport and Formby CCG and NHS South Sefton CCG.](#)

4. How many active CHC funding appeals are you currently processing?

[3 Open Cases](#)

5. How many funding assessments are currently awaiting completion?

4 Cases

6. In financial year 16/17 what was the average number of days from completion of DST assessment to commissioning active provision?

NHS Southport and Formby CCG do not hold this data at this time.

7. In financial year 16/17 what was your total CHC spend?

CHC (inc. Joint Funding/PHB/Children - excl. Fast Track)	£6,689,670.81
Fast Track	£398,543.53
FNC	£4,193,961.06
Total	£11,282,175.40

8. Does the CCG use any third party technology solutions to record *patient information* relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)? If so, which solution(s)? If not how is this information recorded? (e.g. Excel)

Adam CMS

9. Does the CCG use any third party technology solutions to record *financial information* (Broadcare, Caretrack, QA Plus etc.)? If so, which product(s)? If not, please advise how are invoices validated against care package details?

Adam CMS

10. What is the renewal date of your current third party technology solution?

This is currently under review