

Our Ref: FOI ID 42543

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**NHS Southport & Formby CCG**

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## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding audiology services within Southport and Formby CCG.

Request/[Response](#):

1. Regarding the CCG:

- Are adult hearing services currently being delivered through Any Qualified Provider (AQP) within the CCG?

[Yes](#)

- Does the CCG use AQP for any other services provided? If so, what services?

[Podiatry and MSK](#)

2. Regarding the CCG IF currently using AQP in the audiology service (IF NOT, please move to part 3):

The audiology services provided by AQP:

- When did the CCG begin using AQP?

[2013/14](#)

- Who are the current providers for audiology services?

[Specsavers](#)

[PDS Medical](#)

[Aintree University Hospitals NHS Foundation Trust](#)

[Southport & Ormskirk Hospital NHS Trust](#)

[Scrivens](#)

[St Helens & Knowsley Hospital](#)

The Royal Liverpool and Broadgreen University Hospitals NHS Trust

- How many AQP providers does the CCG have?

7

- What percentage of provision is provided by private sector companies and NHS services within the CCG?

NHS Providers (at Month 5) 13%

Non NHS Provider (at Month 5) 87%

Type of AQP service provided:

- Are they a Consultant led service?

Yes

- What are the current appointment waiting times for the Audiology service?

NHS Southport and Formby CCG does not hold this information

- What percentage of patients are fitted with bilateral hearing aids?

51% (Month 1-5)

- Are the type of hearing aid that providers fit audited? If so, what make and model of Hearing Aids are used?

Aids are audited and checked every 3 years as part of aftercare – make & model is not known

- Does the AQP service provide balance/diagnostic services?

Yes

- Does the AQP service offer appointments for repairs or open clinics?

Yes

Referral to the audiology service:

- Is a 'Choose and Book' system used for audiology referrals?

Yes

- Can patients be directly referred to an AQP audiology service by their GP?

Yes

- From what age of patient do they accept Direct Referrals?

55+

- What percentage of referrals are a direct referral to an AQP audiology service?

NHS Southport and Formby CCG does not hold this information

Cost of the service:

- What is the current contract value of the Audiology service provided by AQP?

Cost per case – As per guidance contract value is 0

- Is the Audiology service being operated within the current contract value?

NHS Southport and Formby CCG does not hold this information

- What is the current contract length for the Audiology service?

3 Years

- When is the current contract due to expire?

30.09.2018

- Does the CCG have plans to continue using AQP for the audiology service after the current contract ends?

Decision to be taken alongside other Merseyside CCGs

3. Regarding the CCG IF NOT currently using AQP in audiology:

- Has the CCG used AQP to provide audiology services before?
- When did the CCG stop using AQP in audiology?

Not Applicable