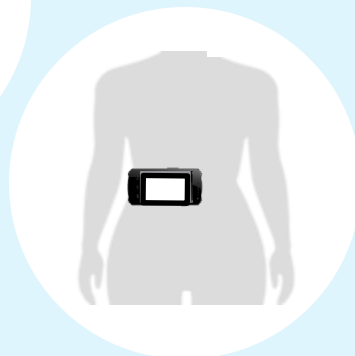
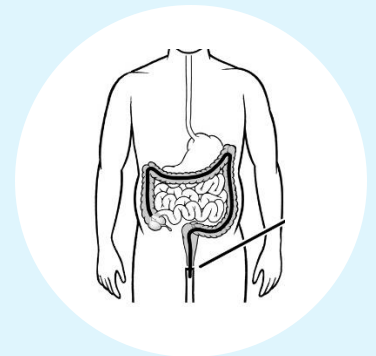




Reviewing local health policies

Week beginning 25th February
– 7th July 2019

Have your say
about suggested
changes to
health policies
in Merseyside



NHS Halton Clinical Commissioning Group
NHS Liverpool Clinical Commissioning Group
NHS Southport and Formby Clinical Commissioning Group
NHS South Sefton Clinical Commissioning Group
NHS St Helens Clinical Commissioning Group
NHS Warrington Clinical Commissioning Group

About this booklet

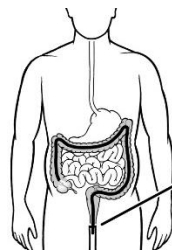
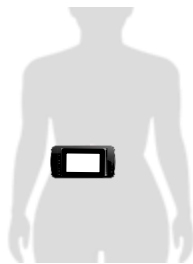
- NHS Halton Clinical Commissioning Group (CCG)
- NHS Liverpool CCG
- NHS Southport & Formby CCG
- NHS South Sefton CCG
- NHS St Helens CCG
- NHS Warrington CCG

These 6 NHS organisations provide health services for people in Merseyside.



We are looking at 6 policies for treatments:

- Continuous glucose monitoring systems
- Cough assisted devices
- Insulin pumps
- Surgery for prostatism or lower urinary tract infections
- Joint injections given in secondary care
- Transanal irrigation.

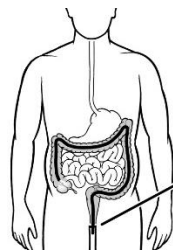
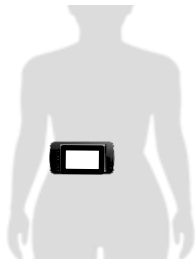


We want people who have used these treatments to tell us what they think about these ideas.



This booklet tells you about our ideas and how you can have your say.

Tell us what you think



We want to hear from people in Merseyside who have had any of these:

- Continuous glucose monitoring systems
- Cough assisted devices
- Insulin pumps
- Surgery for prostatism or lower urinary tract infections
- Joint injections given in secondary care
- Transanal irrigation.

July 2019

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

We will be asking people what they think from 25 February to 7 July 2019.



We will look at all of the comments before we decide what to do.



If you need any help, please email **mlcsu.involvement@nhs.net** or call **01782 872506**.

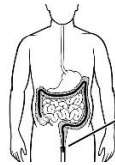
What we will do with your information

- **NHS Halton CCG**
- **NHS Liverpool CCG**
- **NHS Southport & Formby CCG**
- **NHS South Sefton CCG**
- **NHS St Helens CCG**
- **NHS Warrington CCG**

These 6 NHS organisations provide health services for people in Merseyside.



We are looking at 6 policies for treatments. We want you to tell us what you think about our ideas. You can answer the survey online or on paper.



We have asked NHS Midlands and Lancashire Commissioning Support Unit to run the survey and report on the answers.

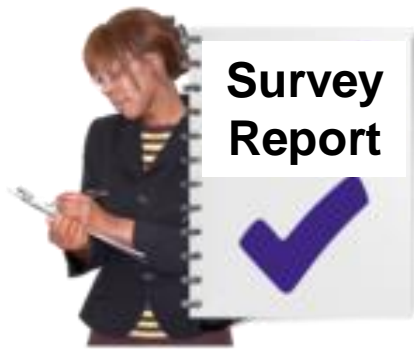


The online survey has been built using 'Elesurvey'. It is owned by a private company called Elephant Kiosks Ltd who specialise in online surveys.



We ask about your age, gender etc so we can make sure we have heard from lots of different people. You do not have to answer these questions if you do not want to.





A summary of this information will be shared with all the organisations listed on page 4. But nobody will see what your answers were.



A summary of all the answers we collect may be printed or put on our websites. But nobody will see what your answers were.



You can choose not to answer any of the questions. You can choose to stop answering the questions part-way through the survey.



The NHS has rules about how long we keep any information you give us. We will keep your answers for no more than 5 years after the survey has ended.



If you have any questions about this survey please email **mlcsu.involvement@nhs.net**.

Important questions

If you do not answer these 3 questions we will not be able to look at your answers to the rest of the survey.

If you need any help, please call **01782 872506** or email **mlcsu.involvement@nhs.net**.



Please tick this box to say you have read and accept the Data Protection statement on pages 4 and 5.

I accept	<input type="checkbox"/>
----------	--------------------------



What is the first half of your home postcode?

.....



Where do you live?

Liverpool	<input type="checkbox"/>
Halton (Runcorn, Widnes)	<input type="checkbox"/>
Southport and Formby	<input type="checkbox"/>
South Sefton	<input type="checkbox"/>
St Helens	<input type="checkbox"/>
Other	<input type="checkbox"/>

Please note: On pages 7 to 13, you don't have to answer questions about any of the policies that don't affect you. You can just skip a page if you want to.

Tell us about you



Please tick one box.

1. Are you answering this as:

A member of the public	<input type="checkbox"/>
A representative of an organisation (private or voluntary / charity)	<input type="checkbox"/>



2. Do you work or volunteer for any health or social care organisation?

NHS organisation e.g. hospital	<input type="checkbox"/>
Voluntary / charity organisation e.g. Healthwatch	<input type="checkbox"/>
Any other organisation	<input type="checkbox"/>
No	<input type="checkbox"/>

Continuous glucose monitoring systems

3. Which of these describes you:

I have had this treatment myself	
A close family member has had this treatment	
A close friend has had this treatment	
None of the above (I have no comments to make)	
Other	



Continuous glucose monitors (CGM) use a small sensor just under the skin to measure blood sugar levels every few minutes. A display device shows what the level is. Diabetic patients need to watch their blood sugar levels carefully.

We suggest this is offered to patients unable to recognise or communicate about their symptoms of hypoglycaemia, because other methods would not be appropriate. The patient must commit to use it at least 70% of the time. Additional criteria will also ensure pregnant patients and children with diabetes will receive CGM where appropriate.

4. How much do you agree with the above suggestion?

☺ Strongly agree	
☺ Slightly agree	
☹ Neither agree or disagree	
☹ Slightly disagree	
☹ Strongly disagree	

5. Please explain your answer:

.....

6. Do you have any different ideas for this policy?

.....

Cough assisted devices

7. Which of these describes you:

I have had this treatment myself	
A close family member has had this treatment	
A close friend has had this treatment	
None of the above (I have no comments to make)	
Other	



Cough assisted devices remove mucus from the lungs. They help patients who can't cough well enough on their own.

We suggest this will only be given to patients who have a weak cough or can't cough well enough. We will use tests to measure the strength of their cough and their lungs.

8. How much do you agree with the above suggestion?

😊 Strongly agree	
🙂 Slightly agree	
😐 Neither agree or disagree	
☹️ Slightly disagree	
😞 Strongly disagree	

9. Please explain your answer:

.....

10. Do you have any different ideas for this policy?

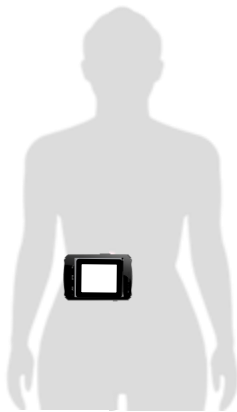
.....

Insulin pumps – new Merseyside policy

We are seeking comments or feedback for patients who have had a pancreatectomy or patients with cystic fibrosis related diabetes.

11. Which of these describes you:

I have had this treatment myself	
A close family member has had this treatment	
A close friend has had this treatment	
None of the above (I have no comments to make)	
Other	



Insulin pumps are worn outside the body and can be programmed to continuously pump insulin into the body. Diabetic patients use insulin to control their blood sugar levels.

We suggest only giving these to patients who have already tried controlling their diabetes with daily injections but regularly have severe high or low sugar levels.

12. How much do you agree with the above suggestion?

☺ Strongly agree	
☺ Slightly agree	
☹ Neither agree or disagree	
☹ Slightly disagree	
☹ Strongly disagree	

13. Please explain your answer:

.....

14. Do you have any different ideas for this policy?

.....

Surgery for prostatism or lower urinary tract infections

15. Which of these describes you:

I have had this treatment myself	
A close family member has had this treatment	
A close friend has had this treatment	
None of the above (I have no comments to make)	
Other	



Prostatism or lower urinary tract infections can affect your bladder, urethra or kidneys. Most can be treated with antibiotics. Surgery can be an option to destroy part of the prostate.

We suggest we will only pay for surgery if the patient has severe voiding (emptying) or storage (retention) problems, and if all other options have failed or are not suitable.

16. How much do you agree with the above suggestion?

☺ Strongly agree	
☺ Slightly agree	
☹ Neither agree or disagree	
☹ Slightly disagree	
☹ Strongly disagree	

17. Please explain your answer:

.....

18. Do you have any different ideas for this policy?

.....

Joint injections given in secondary care

19. Which of these describes you:

I have had this treatment myself	
A close family member has had this treatment	
A close friend has had this treatment	
None of the above (I have no comments to make)	
Other	



Joint injections are where steroids (man-made hormones) are injected into areas like shoulders and knees. They help patients who have stiff, swollen or painful joints. **Secondary care** means by a specialist and/or in a hospital.

We suggest this will only be done in secondary care if a GP can't do it or if they need an ultrasound to see where to give the injection.

20. How much do you agree with the above suggestion?

😊 Strongly agree	
🙂 Slightly agree	
😐 Neither agree or disagree	
☹️ Slightly disagree	
😞 Strongly disagree	

21. Please explain your answer:

.....

.....

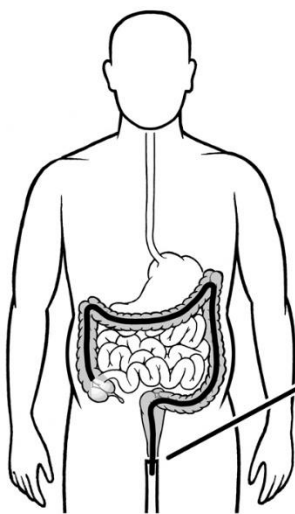
22. Do you have any different ideas for this policy?

.....

Transanal irrigation – new Merseyside policy

23. Which of these describes you:

I have had this treatment myself	
A close family member has had this treatment	
A close friend has had this treatment	
None of the above (I have no comments to make)	
Other	



Transanal irrigation involves flushing faeces (poo) from the bowel (rectum and colon) with water. It helps patients who have conditions like bowel incontinence or constipation.

We suggest we only give this to patients who have tried all other options and has had all the tests and scans. The patient must commit to use it on alternate days.

24. How much do you agree with the above suggestion?

☺ Strongly agree	
😊 Slightly agree	
☹ Neither agree or disagree	
☹ Slightly disagree	
☹ Strongly disagree	

25. Please explain your answer:

.....

26. Do you have any different ideas for this policy?

.....

Tell us about you

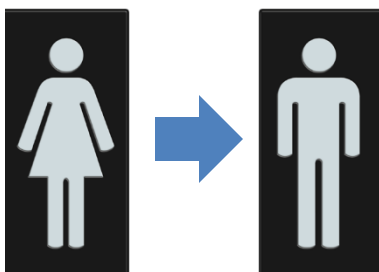
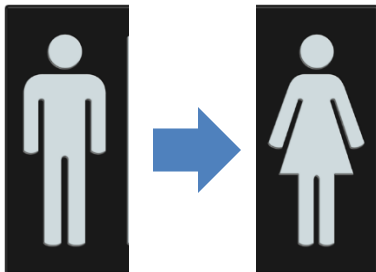


We would like to know a little more about you. You don't have to answer these questions, but if you do it will help us to understand more about you and check that we have heard from a range of local people.



27. What gender do you identify as?

Male	<input type="checkbox"/>
Female	<input type="checkbox"/>
Non-binary	<input type="checkbox"/>
Other	<input type="checkbox"/>
Don't want to say	<input type="checkbox"/>



28. Have you gone through any part of a process (including thoughts or actions) to change from the sex you were described as at birth to the gender you identify with, or do you intend to?

(This could include changing your name, your appearance and the way you dress, taking hormones or having surgery)

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Don't want to say	<input type="checkbox"/>



29. What is your relationship status?

Married / civil partnership	
Separated	
Single	
Widowed	
Divorced	
Live with partner	
Other	
Don't want to say	



30. What is your sexuality?

Straight (people of the opposite sex)	
Gay woman / Lesbian (both female)	
Gay (both men)	
Bisexual (people of either sex)	
Other	
Don't want to say	



31. How would you describe your ethnicity or national background?

White: English, Welsh, Scottish, Northern Irish, British	
White: Irish	
White: Gypsy or Irish Traveller	
Any other White background	
Mixed: White and Black Caribbean	
Mixed: White and Black African	
Mixed: White and Asian	
Any other Mixed / Multiple ethnic background.....	
Asian: Indian	
Asian: Pakistani	
Asian: Bangladeshi	
Asian: Chinese	
Any other Asian background	
Black: Black/African/Caribbean	
Any other Black/African/Caribbean background.....	
Arab	
South American	
Any other ethnic background	
Don't want to say	



32. What is your religion or belief?

Hindu	
Sikh	
Christian	
Jewish	
Buddhist	
Muslim	
Atheist / no religion	
Other	
Don't want to say	



33. How old are you?

16-19	
20-24	
25-29	
30-34	
35-39	
40-44	
45-49	
50-54	

55-59	
60-64	
65-69	
70-74	
75-79	
80+	
Don't want to say	



34. Do you consider yourself to have a disability?

(The Equality Act 2010 states a person has a disability if they have a physical or mental impairment which has a long term (12 months or more) or substantial adverse effect on their ability to do day-to-day activities.)

No	
Yes – physical impairment	
Yes – mental health need	
Yes – long-term illness	
Yes – sensory impairment	
Yes – learning disability	
Yes – other	
Don't want to say	



**35. Which of these describes you:
(We need to know we've spoken to women who are pregnant or have recently given birth.)**

Currently pregnant	
Given birth in the last 26 weeks	
Given birth in the last 27-52 weeks	
Plan to become pregnant in the next 6 months	
No plans to become pregnant in the next 6 months	
Don't want to say	

Thank you for taking the time to complete this survey.

Your feedback is valued and will be included in the final decision making process.

The survey closes on 7 July 2019. All results will be available on the CCGs' websites soon after:

- www.liverpoolccg.nhs.uk
- www.sthelensccg.nhs.uk
- www.southseftonccg.nhs.uk
- www.southportandformbyccg.nhs.uk
- www.haltonccg.nhs.uk
- www.warringtonccg.nhs.uk

Please return this completed survey to:

Freepost Plus RTAA XTHA LGGC

Midlands and Lancashire CSU

Heron House

120 Grove Road

Fenton

Stoke-on-Trent

Staffordshire

ST4 4LX

(There is no need to include a stamp)

**Produced by NHS Midlands and Lancashire
Commissioning Support Unit.**

**Most of the illustrations are supplied by Photosymbols
and some of the images are copyright
CHANGE www.changepeople.org.**



If you would like this booklet in another format or
language, please contact us on **01782 872506**
or email **mlcsu.involvement@nhs.net**

NHS Halton Clinical Commissioning Group
NHS Liverpool Clinical Commissioning Group
NHS Southport and Formby Clinical Commissioning Group
NHS South Sefton Clinical Commissioning Group
NHS St Helens Clinical Commissioning Group
NHS Warrington Clinical Commissioning Group