

## **New models of primary care**

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### **About this session**

We work jointly with NHS England – the main contract holder for primary care – to ensure the quality of services in GP practices.

Our local GP practices play an important role in our residents care and they are at the centre of plans for meeting our patients' future needs. Like all NHS services, we know that our GP practices are faced with challenges around resources and capacity.

So again, like all other health services, primary care also needs to adapt to be able to better respond to the changing needs of our local residents. Part of this is about looking at new ways of working, including considering the role played by practice nurses, healthcare assistants and other professionals in delivering care.

### **What we are doing**

We are keen to ensure that whenever possible people get the right care for their condition, provided by the most appropriate service, first time, every time.

We know that for some conditions patients do not always need to be seen by their doctor and could be more effectively cared for by a different health professional.

For example, a patient with a long term breathing condition would benefit from the expertise of a specialist respiratory nurse rather than seeing their doctor so often.

### **Your views**

New models of care could mean that patients benefit from the skills of a whole range of primary health care experts without having to see their GP as often. This would free up more GP appointment slots, so that those patients who really need to see their doctor can do so much quicker.

We will ask you to consider some of the other ways you could be treated and supported which would mean you wouldn't always need to be seen by your doctor.

**You will have the opportunity to share your views as part of the group discussion, but please share your views here if you prefer**