

Southport & Formby Clinical Commissioning Group

Integrated Performance Report November 2020 Summary

Summary Performance Dashboard

Metric	Reporting Level		2020-21													
			Q1			Q2			Q3			Q4			YTD	
			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		
E-Referrals																
NHS e-Referral Service (e-RS) Utilisation Coverage Utilisation of the NHS e-referral service to enable choice at first routine elective referral. Highlights the percentage via the e-Referral Service.	Southport & Formby CCG	RAG	R	R	R	R	R	R	R						R	
		Actual	68.8%	74.1%	53.1%	44.7%	47.3%	57.6%	60.2%	Not available						58%
		Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Diagnostics & Referral to Treatment (RTT)																
% of patients waiting 6 weeks or more for a diagnostic test The % of patients waiting 6 weeks or more for a diagnostic test	Southport & Formby CCG	RAG	R	R	R	R	R	R	R	R					R	
		Actual	62.68%	63.67%	51.17%	32.35%	27.02%	22.43%	22.17%	16.74%						
		Target	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
% of all Incomplete RTT pathways within 18 weeks Percentage of Incomplete RTT pathways within 18 weeks of referral	Southport & Formby CCG	RAG	R	R	R	R	R	R	R	R					R	
		Actual	79.96%	70.87%	58.29%	54.96%	61.68%	70.53%	77.73%	80.71%						
		Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%
Referral to Treatment RTT - No of Incomplete Pathways Waiting >52 weeks The number of patients waiting at period end for incomplete pathways >52 weeks	Southport & Formby CCG	RAG	R	R	R	R	R	R	R	R					R	
		Actual	6	10	17	36	62	85	71	99						
		Target	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Cancelled Operations																
Cancellations for non-clinical reasons who are treated within 28 days Patients who have ops cancelled, on or after the day of admission (Inc. day of surgery), for non-clinical reasons to be offered a binding date within 28 days, or treatment to be funded at the time and hospital of patient's choice.	Southport & Ormskirk Hospital	RAG	R	G	G	R	R	R	R	R					R	
		Actual	2	0	0	4	3	5	4	10						28
		Target	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Urgent Operations cancelled for a 2nd time Number of urgent operations that are cancelled by the trust for non-clinical reasons, which have already been previously cancelled once for non-clinical reasons.	Southport & Ormskirk Hospital	RAG	G	G	G	G	G	G	G	G					G	
		Actual	0	0	0	0	0	0	0	0						0
		Target	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Cancer Waiting Times																
% Patients seen within two weeks for an urgent GP referral for suspected cancer (MONTHLY) The percentage of patients first seen by a specialist within two weeks when urgently referred by their GP or dentist with suspected cancer	Southport & Formby CCG	RAG	G	G	G	G	G	R	R	R					R	
		Actual	94.39%	98.05%	99.3%	98.04%	93.17%	89.22%	84.81%	78.5%						90.95%
		Target	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%
% of patients seen within 2 weeks for an urgent referral for breast symptoms (MONTHLY) Two week wait standard for patients referred with 'breast symptoms' not currently covered by two week waits for suspected breast cancer	Southport & Formby CCG	RAG	G	R	R	R	R	G	G	R					R	
		Actual	100%	91.67%	90.0%	90.32%	91.18%	94.44%	93.10%	37.14%						81.42%
		Target	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%	93%
% of patients receiving definitive treatment within 1 month of a cancer diagnosis (MONTHLY) The percentage of patients receiving their first definitive treatment within one month (31 days) of a decision to treat (as a proxy for diagnosis) for cancer	Southport & Formby CCG	RAG	G	R	R	G	R	R	R	G					R	
		Actual	100%	94.87%	95.24%	98.41%	94.55%	93.15%	93.33%	96.05%						95.57%
		Target	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%
% of patients receiving subsequent treatment for cancer within 31 days (Surgery) (MONTHLY) 31-Day Standard for Subsequent Cancer Treatments where the treatment function is (Surgery)	Southport & Formby CCG	RAG	G	G	R	G	R	R	G	R					R	
		Actual	100%	100%	70.0%	100%	91.67%	85.71%	100%	88.89%						92.11%
		Target	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%
% of patients receiving subsequent treatment for cancer within 31 days (Drug Treatments) (MONTHLY) 31-Day Standard for Subsequent Cancer Treatments (Drug Treatments)	Southport & Formby CCG	RAG	G	G	R	G	G	R	G	G					R	
		Actual	100%	100%	87.50%	100%	100%	90.48%	100%	100%						97.20%
		Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
% of patients receiving subsequent treatment for cancer within 31 days (Radiotherapy Treatments) (MONTHLY) 31-Day Standard for Subsequent Cancer Treatments where the treatment function is (Radiotherapy)	Southport & Formby CCG	RAG	G	G	G	G	R	G	G	G					G	
		Actual	95.24%	100%	100%	100%	93.75%	100%	96.00%	95.24%						97.52%
		Target	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%
% of patients receiving 1st definitive treatment for cancer within 2 months (62 days) (MONTHLY) The % of patients receiving their first definitive treatment for cancer within two months (62 days) of GP or dentist urgent referral for suspected cancer	Southport & Formby CCG	RAG	R	G	R	G	R	R	R	R					R	
		Actual	71.88%	86.96%	76.47%	89.74%	83.33%	81.82%	84.09%	82.22%						82.11%
		Target	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
% of patients receiving treatment for cancer within 62 days from an NHS Cancer Screening Service (MONTHLY) Percentage of patients receiving first definitive treatment following referral from an NHS Cancer Screening Service within 62 days.	Southport & Formby CCG	RAG	G		R					G					R	
		Actual	100%	No pats	0%	No pats	No pats	No pats	No pats	100%						66.67%
		Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%
% of patients receiving treatment for cancer within 62 days upgrade their priority (MONTHLY) % of patients treated for cancer who were not originally referred via an urgent but have been seen by a clinician who suspects cancer, who has upgraded their priority.	Southport & Formby CCG (local target 85%)	RAG			G	G		G	G	G					G	
		Actual	84.21%	62.50%	88.24%	100%	83.33%	89.47%	87.50%	100%						88.43%
		Target	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Metric	Reporting Level	2020-21													YTD
		Q1			Q2			Q3			Q4				
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar		
Accident & Emergency															
4-Hour A&E Waiting Time Target % of patients who spent less than four hours in A&E	Southport & Formby CCG	RAG	R	G	G	R	R	R	R	R					R
		Actual	92.74%	95.78%	95.62%	93.27%	89.02%	89.61%	80.47%	82.96%					89.58%
		Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
MSA															
Mixed sex accommodation breaches - All Providers No. of MSA breaches for the reporting month in question for all providers	Southport & Formby CCG	RAG													
		Actual	Not available	Not available	Not available	Not available	Not available	Not available	Not available	Not available					
		Target	0	0	0	0	0	0	0	0	0	0	0	0	0
Mixed Sex Accommodation - MSA Breach Rate MSA Breach Rate (MSA Breaches per 1,000 FCE's)	Southport & Formby CCG	RAG													
		Actual	Not available	Not available	Not available	Not available	Not available	Not available	Not available	Not available					
		Target	0	0	0	0	0	0	0	0	0	0	0	0	0
HCAI															
Number of MRSA Bacteraemias Incidence of MRSA bacteraemia (Commissioner) cumulative	Southport & Formby CCG	RAG	G	R	R	R	R	R	R	R					R
		YTD	0	1	1	1	1	1	1	1					1
		Target	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of C.Difficile infections Incidence of Clostridium Difficile (Commissioner) cumulative	Southport & Formby CCG	RAG	G	R	R	R	R	R	R	R					R
		YTD	3	7	12	12	17	19	20	24					24
		Target	3	5	7	9	11	14	16	19	22	25	28	30	30
Number of E.Coli Incidence of E.Coli (Commissioner) cumulative	Southport & Formby CCG	RAG	G	G	R	G	R	R	R	R					R
		YTD	4	18	30	38	53	66	77	89					89
		Target	9	18	27	39	48	57	66	75	83	91	100	109	109

Metric	Reporting Level		2020-21												YTD
			Q1			Q2			Q3			Q4			
			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Mental Health															
Proportion of patients on (CPA) discharged from inpatient care who are followed up within 7 days The proportion of those patients on Care Programme Approach discharged from inpatient care who are followed up within 7 days	Southport & Formby CCG	RAG	G			G									G
		Actual	97.3%			97.2%									97.2%
		Target	95%			95%			95%			95%			95.00%
Episode of Psychosis															
First episode of psychosis within two weeks of referral The percentage of people experiencing a first episode of psychosis with a NICE approved care package within two weeks of referral.	Southport & Formby CCG	RAG	G			G									G
		Actual	77.55%			82.5%									80%
		Target	60%			60%			60%			60%			60%
IAPT (Improving Access to Psychological Therapies)															
IAPT Recovery Rate (Improving Access to Psychological Therapies) The percentage of people who finished treatment within the reporting period who were initially assessed as 'at caseness', have attended at least two treatment contacts and are coded as discharged, who are assessed as moving to recovery.	Southport & Formby CCG	RAG	R	G	G	G	G	R	G	G					G
		Actual	37.33%	56.96%	58.56%	55.36%	55.56%	48.7%	50.9%	52.7%					52.04%
		Target	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
IAPT Access The proportion of people that enter treatment against the level of need in the general population i.e. the proportion of people who have depression and/or anxiety disorders who receive psychological therapies	Southport & Formby CCG	RAG	R	R	R	R	R	R	R	R					R
		Actual	0.63%	0.42%	0.70%	0.73%	0.72%	0.89%	0.88%	0.64%					5.63%
		Target	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%	1.59%
IAPT Waiting Times - 6 Week Waiters The proportion of people that wait 6 weeks or less from referral to entering a course of IAPT treatment against the number who finish a course of treatment.	Southport & Formby CCG	RAG	G	G	G	G	G	G	G	G					G
		Actual	98.61%	97.44%	99.10%	97.14%	98.86%	98.10%	92.0%	96.8%					98.61%
		Target	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
IAPT Waiting Times - 18 Week Waiters The proportion of people that wait 18 weeks or less from referral to entering a course of IAPT treatment, against the number of people who finish a course of treatment in the reporting period.	Southport & Formby CCG	RAG	G	G	G	G	G	G	G	G					G
		Actual	100%	100%	100%	100%	98.86%	99.05%	98.0%	100%					100%
		Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Dementia															
Estimated diagnosis rate for people with dementia Estimated diagnosis rate for people with dementia	Southport & Formby CCG	RAG	R	R	R	R	R	R	R	R					R
		Actual	65.2%	63.9%	63.7%	64.0%	64.0%	64.0%	63.5%	63.5%					63.97%
		Target	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%	66.70%

Metric	Reporting Level		2020-21											YTD
			Q1			Q2			Q3			Q4		
			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	
Learning Disability Health checks														
No of people who have had their Annual LD Health Check – local data (cumulative)	Southport & Formby CCG	RAG	G			G								G
		Actual	19.9%			26.4%								26.4%
		Target	6.6%			16.4%			32.9%			58.1%		58.1%
Severe Mental Illness - Physical Health Check														
People with a Severe Mental Illness receiving a full Physical Annual Health Check and follow-up interventions (%) Percentage of people on General Practice Serious Mental Illness register who receive a physical health check and follow-up care in either a primary or secondary setting.	Southport & Formby CCG	RAG	R			R								R
		Actual	32.1%			28.0%								30.1%
		Target	50%			50%			50%			50%		50%
Children & Young People Mental Health Services (CYPMH)														
Rolling 12 months														
Improve access rate to Children and Young People's Mental Health Services (CYPMH) Increase the % of CYP with a diagnosable MH condition to receive treatment from an NHS-funded community MH service	Southport & Formby CCG	RAG	G			R								G
		Actual	17.8%			8.0%								36.5%
		Target	8.75%			8.75%			8.75%			8.75%		35% YTD
Children and Young People with Eating Disorders														
The number of completed CYP ED routine referrals within four weeks The number of routine referrals for CYP ED care pathways (routine cases) within four weeks (QUARTERLY) Access Plan 100%, National Target 95%	Southport & Formby CCG	RAG	R			R								R
		Actual	86.7%			96%								91.4%
		Target	100% / 95%			100% / 95%			100% / 95%			100% / 95%		
The number of completed CYP ED urgent referrals within one week The number of completed CYP ED care pathways (urgent cases) within one week (QUARTERLY) Access Plan 100%, National Target 95%	Southport & Formby CCG	RAG	G			G								G
		Actual	100%			100%								100%
		Target	100% / 95%			100% / 95%			100% / 95%			100% / 95%		
Wheelchairs														
Percentage of children waiting less than 18 weeks for a wheelchair The number of children whose episode of care was closed within the reporting period, where equipment was delivered in 18 weeks or less of being referred to the service.	Southport & Formby CCG	RAG	G			G								G
		Actual	100%			100%								100%
		Target	92.00%			92.00%			92.00%			92.00%		92.00%

Executive Summary

This report provides summary information on the activity and quality performance of Southport & Formby Clinical Commissioning Group at month 8 (note: time periods of data are different for each source).

Constitutional Performance for Nov and Q2 2020/21	CCG	S&O
Diagnostics (National Target <1%)	16.74%	11.97%
Referral to Treatment (RTT) (92% Target)	80.71%	83.93%
No of incomplete pathways waiting over 52 weeks	99	36
Cancelled Operations (Zero Tolerance)	-	10
Cancer 62 Day Standard (Nat Target 85%)	82.22%	74.64%
A&E 4 Hour All Types (National Target 95%)	82.96%	82.77%
A&E 12 Hour Breaches (Zero Tolerance)	-	17
Ambulance Handovers 30-60 mins (Zero Tolerance)	-	45
Ambulance Handovers 60+ mins (Zero Tolerance)	-	7
Stroke (Target 80%)	-	42.90%
TIA Assess & Treat 24 Hrs (Target 60%)	-	Not Available
Mixed Sex Accommodation (Zero Tolerance)	Not Available	0
CPA 7 Day Follow Up (95% Target) 2020/21 - Q2	98.00%	-
EIP 2 Weeks (60% Target) 2020/21 - Q2	85.50%	-
IAPT Access (1.59% target monthly - 19% YTD)	0.64%	-
IAPT Recovery (Target 50%)	52.7%	-
IAPT 6 Weeks (75% Target)	96.8%	-
IAPT 18 Weeks (95% Target)	100%	-

To Note:

Due to the COVID-19 pandemic and the need to release capacity across the NHS to support the response the decision was made to pause the collection and publication of several official statistics, these include Friends and Family Test (FFT), Mixed Sex Accommodation (MSA), Delayed Transfers of Care (DToC), cancelled operations, occupied bed days, CQC inspections, wheelchair return (QWC1), Oversight Framework (OF), Better Care Fund (BCF) and NHS England monthly activity monitoring. These measures will be updated as soon as the data becomes available and will be incorporated back into the report.

Data quality issues due to the impact of COVID-19 remain within the data flows for referrals and contract monitoring.

Planned Care

Local providers have continued to undertake urgent elective treatments during the COVID-19 pandemic period and this has been clinically prioritised. Work is underway locally in the Southport & Ormskirk system to increase the available capacity to support urgent elective activity. This will include use of nationally agreed independent sector contracts following clinical assessment in terms of triage and prioritisation.

Southport and Ormskirk Trust have continued to deliver routine elective activity throughout the pandemic. A greater proportion of activity is now being delivered via virtual systems (i.e. attend anywhere) in line with phase 3 requirements. System wide waiting list management is being considered to maximise the capacity available and to standardise waiting times where possible.

There have been increases in waiting list numbers and patients waiting over 52 weeks. These patients are being prioritised for treatment. At this stage there are no estimates to indicate when the waiting lists and waiting times will return to pre-COVID-19 levels.

Secondary care referrals remain below historic levels across all referral sources. GP referrals have shown a year to date decrease of -48.5% compared to 2019/20. In November 2020, Southport Hospital saw a -36.6% decrease in total referrals received compared to November 2019. Ophthalmology was the highest referred to speciality for Southport & Formby CCG in 2019/20. Referrals to this specialty in November 2020 are -50.1% lower than in November 2019. Decreases in referrals are also evident in other specialties, notably Gynaecology, ENT, Ophthalmology, Clinical Physiology, Gastroenterology, Urology and Trauma & Orthopaedics. All referral priorities have seen a reduction, the largest being routine referrals by -44.4%. However, analysis of two week wait referrals suggests a recovery to more expected levels in recent months.

In October 2020 (this being the latest available data), the CCG's performance for E-Referrals increased to 60.2%, but remains significantly below the 100% target. Southport and Ormskirk reported 1,357 Appointment Slot Issues (ASIs) out of a total 2,356 direct bookings; an ASI rate of 58%. This is a significant increase in ASIs compared to October 2019, when 497 ASIs of 4,097 direct bookings (12.13%) were reported.

The CCG failed the less than 1% target for Diagnostics in November, recording 16.74%, an improvement compared with October's performance (22.17%). Southport and Ormskirk reported 11.97% compared with 17.36% in October.

For patients on an incomplete non-emergency pathway waiting no more than 18 weeks, the CCG's performance in November was 80.71%, an improvement on last month's performance (77.73%). Southport & Ormskirk Hospital reported 83.93%, again an improvement compared to last month. There were a total of 754 Southport & Formby CCG patients waiting over 36+ weeks, the majority at Southport & Ormskirk Hospitals (288). Of the total long waiters, 99 patients were waiting over 52 weeks, an increase on last month when 71 breaches were reported. Overall waiters for the CCG reduced slightly to 7,646 (Oct – 7,723). Southport & Ormskirk had a total of 36 52 week breaches in November, showing no improvement from 35 reported last month.

In November 2020, Southport & Ormskirk reported 10 patients having their planned operation cancelled on or the day after admission for non-clinical reasons, and not having another date offered within 28 days. This shows an increase in breaches from the 4 reported in October 2020.

The CCG is achieving 2 of the 9 cancer measures year to date, whilst Southport & Ormskirk are achieving just 1 of the 9 measures. The numbers of Southport & Formby CCG patients waiting over 104 days has shown no improvement, remaining at 6 patients in November 2020, the same as in October 2020. The longest waiting patient was at 357 days with delays due to patient choice. Other delays were due to a health care provider initiated delay (2), medical reasons (1) equipment breakdown (1) and other reasons not listed (1). Performance in two week wait breast services has decreased in the latest month due to increased breaches within LUFHT and the majority of breaches due to 'inadequate outpatient capacity'. The maximum wait for patients seen was 37 days for two week wait breast services. Assurances have been provided by LUFHT that patients at most clinical risk are prioritised.

There are 3 faster cancer diagnosis measures with target of 75% expected to be implemented in 2021. In November 2020 and year to date, the CCG performed above the proposed target for the 2 week breast symptom indicator. However, the two week and screening referral indicators performed below target.

For planned care, month 8 of the financial year 2020/21 continues to show significant reductions in contracted performance levels across the majority of providers for Southport & Formby CCG. This is a direct consequence of the COVID-19 pandemic and subsequent NHS first phase response to postpone all non-urgent elective operations so that the maximum possible inpatient and critical care capacity would be available to support the system. Although some recovery of activity has been

apparent following the first phase of the NHS response, year to date activity levels remain well below historical averages. A further increase in elective capacity was anticipated as part of the phase three NHS response to the pandemic. Plans were developed in conjunction with providers and the CCG will continue to monitor activity against these plans on a monthly basis for the remainder of 2020/21. Indications are that the second national lockdown initiated on 5th November has resulted in a further decrease in planned care activity at lead providers for the CCG.

Unplanned Care

The CCGs performance against the 4-hour target for all types reached 82.96% in November (89.58% year to date), whilst for type 1 activity, a performance of 75.87% was reported (85.75% year to date). Southport & Ormskirk Hospital is also reporting under the 95% target with 82.77% (89.71% year to date) and for type 1 activity, a performance of 75.58% (85.39% year to date). Actions continue in relation to NHS 111 First, the enhanced care programme, winter planning and additional investment into the integrated discharge team to increase reablement and home first provision, assisting with early discharge.

Southport & Ormskirk reported seventeen 12-hour breaches in November 2020, an increase on last month when 8 were reported. All breaches are followed up by a detailed Root Cause Analysis (RCA).

The original target to meet all of the ARP (Ambulance Response Programme) standards by Q1 2020/21 has not been met and was severely adversely impacted upon by COVID-19, which began to hit service delivery in Q4 2019/20 and then all the way through Q1 2020/21 and continuing into Q2 2020/21. However, November 2020 performance has shown improvements with the Category 2 mean waits decreasing from 41 minutes 33 seconds to 23 minutes 40 seconds, and the Category 3 90th percentile achieving the target of less than or equal to 120 minutes. The Category 4 performance has also shown a significant improvement compared to October 2020.

All ambulance handovers between ambulance and A&E must take place within 15 minutes. Southport & Ormskirk reported an improvement in ambulance handover times in November 2020. Handovers between 30 and 60 minutes decreased from 74 to 45, and those above 60 minutes decreased from 13 to 7.

Southport & Ormskirk reported 42.9% of patients who had a stroke spending at least 90% of their time on a stroke unit in November 2020. This is significantly below the 80% target but shows an improvement on last month. In October there was a loss of a dedicated stroke ward due to COVID-19. All breaches were due to patients not being admitted to the Acute Stroke Ward. This is in line with the Trust current agreed Infection Prevention Control rules to prevent outbreaks on base wards.

The CCG reported no new cases of MRSA in November 2020, but has failed the target for the year due to having 1 case in May. Southport & Ormskirk has also failed for the year due to 1 case in April.

For C difficile, the CCG reported 4 new cases in November 2020 (24 year to date) against a year to date plan of 19. National objectives have been delayed due to the COVID-19 pandemic and therefore the CCG is measuring performance against last year's objectives. Southport & Ormskirk Trust is also failing with no new cases in November 2020 but 22 year to date against a threshold of 11.

NHS Improvement and NHS England (NHSE/I) have not set new CCG targets for reductions in E.coli for 2020/21, therefore the CCG are reporting against last year's target of 109. In November there were 12 cases (89 YTD) against a target of 75. Southport & Formby CCG reported 13 new cases in November, bringing the YTD total to 129. There are no targets set for Trusts at present.

Southport & Ormskirk's Hospital Standardised Mortality Ratio (HSMR) was 81.50 in November 2020, remaining under the 100 threshold. The ratio is the number of observed deaths divided by predicted deaths. HSMR looks at diagnoses which most commonly result in death.

For unplanned care, month 8 of the financial year 2020/21 continues to show reductions in contracted performance levels across the majority of providers for Southport & Formby CCG. This is a direct consequence of the COVID-19 pandemic and subsequent national response whereby the public

advice was to 'stay at home'. Although some recovery of activity has been apparent following the first phase of the NHS response, year to date activity levels remain below historical averages. Further increases in activity levels were anticipated as part of the phase three NHS response to the pandemic. Plans were developed in conjunction with providers and the CCG will continue to monitor activity against these plans on a monthly basis for the remainder of 2020/21. Indications are that the second national lockdown initiated on 5th November 2020 has resulted in a further decrease in unplanned care activity at lead providers for the CCG.

Mental Health

The Eating Disorder service has reported 37.90% of patients commencing treatment within 18 weeks of referral in November 2020, compared to a 95% target. 11 patients out of 29 commenced treatment within 18 weeks. This shows an improvement on the previous three months.

For Improving Access to Psychological Therapies (IAPT), Cheshire and Wirral Partnership reported 0.64% in November and has therefore failed to achieve the 1.59% target. The percentage of people who moved to recovery was 52.7% in November, which is above the 50% target. The CCG's year to date performance also remains above the target at 52.04%.

Southport & Formby CCG is recording a dementia diagnosis rate in November of 63.5%, which is under the national dementia diagnosis ambition of 66.7%. This shows no improvement on last month's performance.

Demand for Autistic Spectrum Disorder (ASD) assessment and diagnosis (270 approx. per year in Sefton) is in excess of assessment capacity and the Commissioners are considering a business case for investment to address current waiting times. In the interim, the CCG has approved non-recurrent investment so support a waiting list initiative to reduce backlog numbers.

In quarter 2 2020/21 year to date, 26.4% of Southport & Formby CCG patients identified as having a learning disability received a physical health check. This is above the CCG's target of 16.4%.

Adult Community Health Services

Focus remains on COVID-19 recovery planning, reinstating service provision and understanding service specific issues e.g. staffing, resources, waiting times. Most services are now operating at pre COVID levels and recruitment has been successful with additional winter funding.

There has been significant pressure within the district nursing services due to an increase in end of life care provision and additional funding has been given to increase capacity.

There are additional pressures within the leadership team as the incumbent provider prepares for demobilisation of the contract.

The treatment room service is currently experiencing long waiting lists, with 310 patients waiting over 25 weeks in November 2020. The Trust has stated that these are ear irrigation patients, waiting for a decision to discharge or appoint. The CCG has invested more capacity into treatment rooms and as a result of this the service can now offer evening and weekend appointments to reduce the backlog.

Children's Services

Alder Hey Trust raised queries with the CCG regarding the validity of the eating disorder referral and breaches data provided as part of the Q1 and Q2 2020/21 national mental health data set and this was withheld to allow sufficient time for the Trust to investigate. The CCG has reviewed the Q1 and Q2 data provided by the Trust and is assured that the service performed within the required targets with no breaches in the waiting times for urgent referrals, which were all seen within one week.

In quarter 2 2020/21, 8.8% of children and young people (CYP) with a diagnosable mental health condition received treatment from NHS funded services. Year to date performance is at 35.6% which shows that performance is on track to achieve the annual plan of 35%. This is in large part due to the reporting of Venus and Kooth data through the national data set which commenced in 2019/20. There are also plans for third sector provider Parenting 2000 to start to flow their data in Q4 and it is noted

that the increase in CAMHS provision and increased mental health provision in response to COVID-19 will also positively impact on access rates.

In November 2020, 93% of CYP on an ASD pathway started an assessment within 12 weeks and 98% completed an assessment within 30 weeks, above the 90% target. Likewise for CYP on an ADHD pathway, 100% started an assessment within 12 weeks and 96% completed an assessment within 30 weeks, against a 90% target.

For Child and Adolescent Mental Health Services (CAMHS), the 92% target for referral to choice within 6 weeks was not achieved in November with 87.3%, and the percentage referred to partnership within 18 weeks was 51.9%, below the 75% target. There continues to be an increase in demand for the service which is being closely monitored by the CCG. Given the increase in demand for the service and the potential impact of COVID-19 on staff absence, the CCG has agreed additional short term investment to support service resilience and to ensure no further deterioration in waiting times.

In its ongoing response to the impact of COVID-19, Alder Hey continues to focus on the restoration and recovery of community services and CAMHS, formally agreeing that no therapy or CAMHS staff will be redeployed to other services in response to the second or future waves of the pandemic. The Trust has increased delivery capacity to achieve pre-COVID levels of activity where possible, focusing specifically on the increase in face to face activity in clinic and school settings. This includes ensuring that relevant PPE is available and patient specific risk assessments are carried out.

Alder Hey Trust has revised current reporting to ensure consistency across the patch. This new information shows that, for South Sefton CCG patients, the percentage of patients on an open RTT pathway waiting within 18 weeks has improved consistently since July/August and is reporting above the national 92% target for the SALT, occupational therapy and continence services. Performance has remained at 100% for the dietetics service during 2020/21.

The positive increase in community therapy services provision has enabled services to focus on reducing the numbers of CYP who have been waiting the longest whilst managing increases in referrals. Services continue to carry out local risk assessments and prioritise caseloads and new referrals in accordance with the risk and needs of CYP.

In relation to SEND, Waiting times for therapies and ASD/ADHD services (0-18) continue to exceed SEND KPIs. In November 2020 (the latest available dataset), therapy services achieved SEND targets for the third month in a row. Notably waiting times for speech and language therapy had reduced from 25.6 weeks in December 2019 to 12.6 weeks in November 2020, despite the impact of the pandemic. Also relating to SEND, a revisit was held on 8th Dec-20 with national and regional representatives from DFE and NHSE/I to assess overall progress made with improvement notice findings as part of the by-12 month review process, and outline areas requiring focus on prior to next re-visit planned in June-21. Feedback was positive and inspectors acknowledged the progress with the needs led ASD/ADHD Pathway, including the reduction in waiting times, and the response to increasing numbers whilst ensuring clear routes for those on the waiting list.